

# **PTD Training Program ISSUES FOR DISCUSSION**

**Public Transit Advisory Committee**

**November 8, 2010**

# Issues for Discussion

- Who is responsible for specific training?
- How should training costs be shared?
- How should training scholarships be allocated?
- Views on train-the-trainer service delivery?

# Research

- National RTAP managers survey
  - 64% provide services in-house
  - 90% provide training
  - 71% provide resource center
  - 71% provide direct technical assistance
  - 66% provide scholarships
  - 63% hold annual conferences

# Research

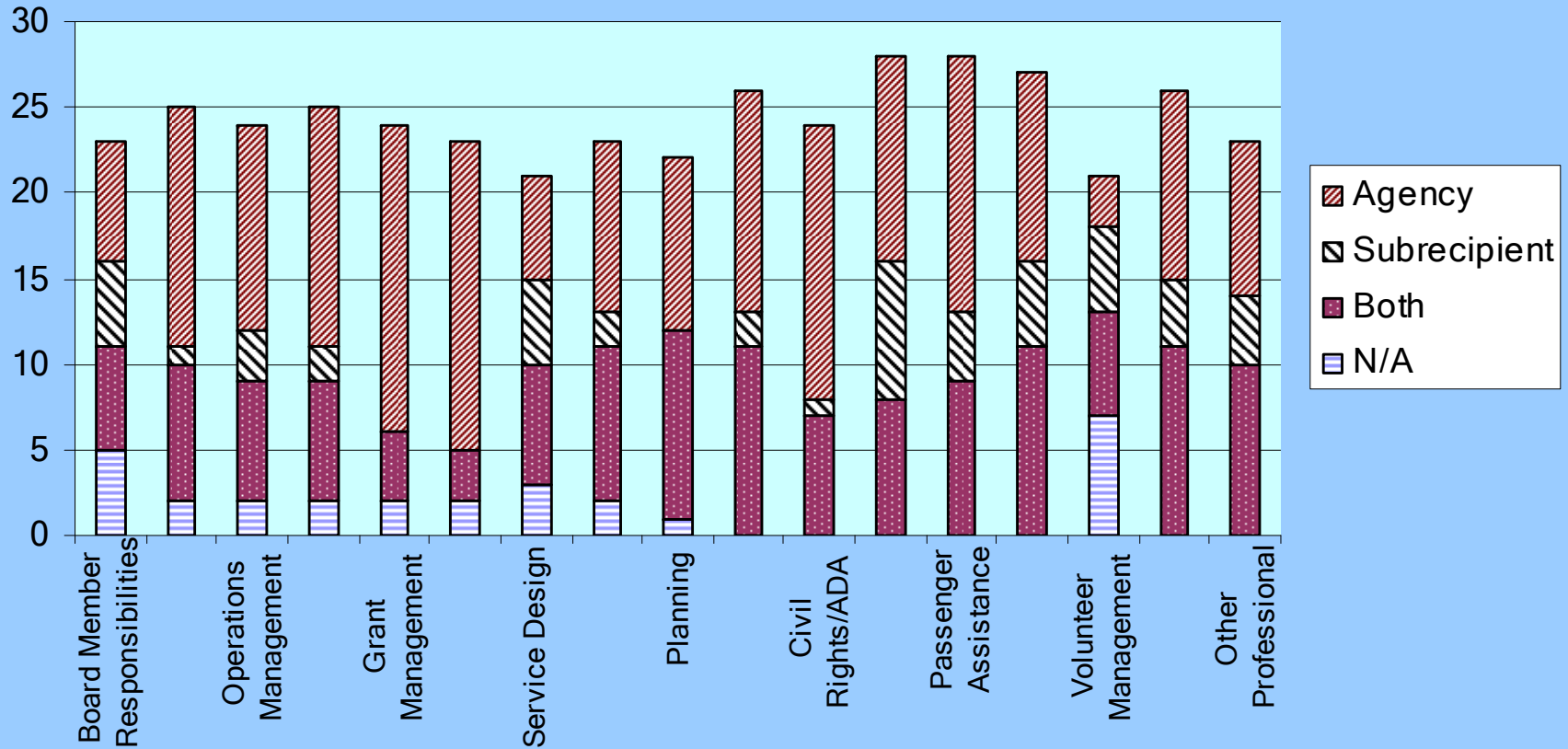
- PTD RTAP managers survey
  - 34 responses
  - All receive RTAP funds
  - 71% administer all RTAP funds in-house
  - 22.6% contract externally for all RTAP funds
  - 50% use funds in addition to RTAP
    - 41%--State source
    - 29%--5310

# Research

- 72% provide training scholarships
  - 67% @ 100%
  - 33% @ 80%
- Criteria used to award scholarships
  - First come, first served
  - Dollar limit per
  - Training Topic
  - Training location
  - Who benefits

# Responsibility for Training

Who provides training?



# PTD Training Plan—Cost-sharing Proposal

- 100% if benefits state process or federal review
- 80/20% if benefits state and providers equally
- 50/50% if benefits providers more but state sees some benefit
- 0% if benefits providers only
- Out-of-state—one registration per provider every other year within budget limitations

# PTD Training Plan

- Topics
- Frequency
- Location
- Source
- Number trained
- Budget
- Level of support

# PTD Training Plan

- Frequency—Annual, Biennial, As Needed
- Location—Salem, Regional, Location
- Source—TSI, NTI, SURTC, CTAA
- Budget—\$300,000
- *Number trained—Provider responsibility*

# PTD Training Plan—Scheduled Topics

- OPTIS—PTD—100%
- Bus Operators Train-Trainer—TSI—100%
- Drug & Alcohol—TSI—80%
- Civil Rights/ADA—OPTC, NTI—80%
- Service Design—TBD—80%
- Vehicle Maintenance—CTAA—80%

# PTD Training Plan—Scheduled Topics

- Transit Ops. Mgmt.—SURTC—80%
- Financial Mgmt./Perf. Meas.—SURTC—80%
- Board Member Resp.—TBD—50%
- Passenger Assistance—CCC—0%
- Defensive Driving—CCC—0%
- Discretionary Grants—PTD—0%

# PTD Training Plan—Requested Topics

- *Grant Mgmt./Procurement—?—80%*
- *Planning—TBD*
- *Coordination—TBD*
- *Volunteer Management—TBD*
- *Customer Service—TBD*

# PTD Training Plan—Support

- Proposal savings
  - 2011: \$38,702
  - 2012: \$38,714
  - 2013: \$38,702